## Lookout/MDABC staff mutual support groups

## **Procedures**

## <u>Initiating a support group</u>

- 1. One or more Lookout staff members who have received MDABC facilitator training inform the MDABC manager that they would like to lead a support group, and provide the following information:
  - o planned meeting schedule (day, time, and frequency)
  - o intended group membership, if it is more specific than "Lookout staff"
  - o preferred maximum group size
  - o e-mail contact address for prospective group members
- 2. MDABC manager provides a Zoom host ID and password, and basic instructions for using Zoom.
- 3. MDABC manager announces the group via Lookout e-mail. Lookout staff groups will not be posted on the MDABC web site, but a list will be posted on Lookout's internal SharePoint.

## Operational procedures

- Every group member must sign the Group Member Agreement before participating, and give it to the facilitator. The facilitator sends the signed agreements to MDABC.
- Facilitators are responsible for communicating with group members, including meeting notices, and meeting cancellations if they happen.
- After each meeting, facilitators will report the number of attendees to MDABC.
- If any group members are interested in becoming facilitators, they should be advised to contact the MDABC manager.
- If the group chooses to meet in person, please advise the MDABC manager, and follow MDABC support group COVID protocols.

Last Updated August 5th, 2022